

# GlobalWebIndex Core Survey TV, News, Music and Content Services

Q4 2019

### **Television Behaviors**

### **FREQUENCY OF** WATCHING TV\*\*

Thinking about television, how often would you say you do the following? This could be on any device and includes anything you watch in your home, office, while traveling or any other location

- Every day or nearly every day
- 4-5 times a week
- 2-3 times a week
- Once a week
- 2-3 times a month
- Once a month
- Less than once a month
- Never

- NET: Watch any type of TV
- Watch television live as it is broadcast on a TV channel
- Watch shows that you have recorded from TV
- Watch a TV channel's catch-up / on-demand service
- Watch subscription services such as Netflix

NOTE: Respondents do not see the "Watch any type of TV option". It is an aggregation of the four other options.

### TV WATCHING BY **DEVICE\*\***

In the past month, which devices have you used to do the • following? Please include any TV you watch in your home, office, while traveling or any other location.

- TV
- PC/laptop
- Mobile
- Tablet
- Games console
- Media streaming device
- Other

- NET: Watch any type of TV
- Watch television live as it is broadcast on a TV channel
- Watch a TV channel's catch-up / on-demand service
- Watch subscription services such as Netflix

**NOTE:** This question is asked to any respondents who say they watch TV live, via catch-up or via subscription services on at least a monthly basis.

BINGE WATCHING\* We'd like to ask you about how you engage with television. Please select the point on the scale that best describes you - are you at one end of the scale or somewhere in the middle?

- 1. I regularly watch back-to-back episodes from the same TV show in one go (e.g. by using on-demand, box-set or streaming services)
- 3
- 5. I never watch back-to-back episodes from the same TV show in one go

### TV GENRES\*\*

In a typical week, which of these genres will you have watched on television?

- Children's
- Comedy
- Culture/Arts & Music
- Documentaries/Factual
- Drama
- Education
- Entertainment/Variety
- Films/Movies
- Game/Quiz shows

- Lifestyle (eg. cooking/gardening)
- News/Current affairs
- Reality
- Science/Nature
- Soap operas/Telenovelas
- Sports
- Talk shows
- Other

NOTE: Respondents are shown genres that they have NOT previously indicated an interest in by selecting a channel in the previous question

### **Television Channels**

**INTERNATIONAL TV** Which of these international television channels have you heard of?

CHANNEL AWARENESS\*\*

**NOTE**: GWI's current policy is that channels are asked in all markets where they have official distribution, and TV channels are not currently asked about in GWI's mobile-only survey markets (Ghana, Kenya, Morocco, Nigeria)

Asian Food Channel Hong Kong, Indonesia, Malaysia, Philippines, Singapore, Taiwan, Thailand and Vietnam
 AXN Austria, Brazil, Colombia, Germany, India, Indonesia, Japan, Malaysia, Mexico, Philippine

Austria, Brazil, Colombia, Germany, India, Indonesia, Japan, Malaysia, Mexico, Philippines, Poland, South Korea, Spain, Switzerland, Taiwan, Thailand, Vietnam

A&E France, Germany, Argentina, Brazil, Canada, Mexico, USA, Australia

BBC World News All markets exc. China, UK

BET All markets

Blaze Italy, Portugal, Spain, UK

Bloomberg Television All markets

CI Australia, Canada, France, Hong Kong, Ireland, Italy, Indonesia, Malaysia, Netherlands,

New Zealand, Philippines, Poland, Portugal, Singapore, South Africa, Spain, Thailand, UK,

**USA** 

CNBC All markets exc. Argentina, Brazil, Japan

CNBC World USA

CNN All markets

CNN Espanol Argentina, Brazil, Colombia, Mexico, USA

Comedy Central All markets

Deutsche Welle Germany, Hong Kong, India, Indonesia, Malaysia, Mexico, Poland, Romania, Russia,

Singapore, South Africa, South Korea, Taiwan, UK, USA, Vietnam

Discovery Channel All marketsDisney Channel All markets

Diva Hong Kong, Indonesia, Malaysia, Philippines, Singapore, Thailand, Vietnam

• E! Argentina, Australia, Brazil, Canada, France, Ireland, Mexico, Poland, Portugal, Singapore,

**UK & USA** 

• ESPN All markets exc. Austria, Belgium, Egypt, Ireland, Netherlands, Poland, Russia, Saudi

Arabia, Sweden, Switzerland, Taiwan, Turkey, Vietnam

Euronews All markets

• Eurosport All markets exc. Colombia

Fine Living
 Belgium, Denmark, Egypt, France, Germany, Netherlands, Portugal, Russia, Saudi Arabia,

South Africa, Turkey and UAE

Food Network Argentina, Belgium, Brazil, Colombia, Denmark, Egypt, Germany, Ireland, Malaysia,

Netherlands, Philippines, Poland, Russia, Saudi Arabia, Singapore, South Korea, South

Africa, Turkey, UAE, UK, USA

FOX All markets exc. Australia, Canada, China, Colombia, Denmark, France, India, New Zealand

• FOX News Australia, Brazil, Canada, China, Colombia, Egypt, France, Hong Kong, India, Italy, Japan,

Mexico, Netherlands, New Zealand, Philippines, Portugal, Saudi Arabia, Singapore, South

Africa, South Korea, Spain, Taiwan, Thailand, Turkey

• FOX Sports All markets exc. Austria, Belgium, Canada, Colombia, Denmark, France, Germany, India,

Ireland, New Zealand, Poland, Portugal, Russia, Saudi Arabia, Spain, Sweden, Switzerland,

Taiwan, UAE, UK

France24 All markets

HGTV Egypt, Indonesia, Malaysia, New Zealand, Poland, Philippines, Saudi Arabia,

Singapore, UAE and USA

History Channel
 All markets exc. China, Russia

Brazil, Canada, Ireland, Mexico, Philippines, Poland, Russia, Singapore, Sweden, Thailand, H2

UK

Lifetime Brazil, Canada, Hong Kong, Indonesia, Ireland, Malaysia, Mexico, Philippines, Poland,

Singapore, South Africa, South Korea, Thailand, Turkey, UK, USA only

MTV All markets

National Geographic All markets exc. New Zealand

Nickelodeon All markets Paramount All markets

Sky News Austria, Belgium, France, Germany, Hong Kong, Indonesia, Ireland, Italy, Malaysia,

Netherlands, Poland, Portugal, Romania, Singapore, South Africa, Spain, Switzerland,

Turkey, UK only

**Sky Sports** Austria, Germany, Ireland, Italy and UK Sony ONE Indonesia, Malaysia and Singapore

Syfy All markets exc. APAC

TLC All markets exc. China, Egypt, France, Italy, Japan and Spain

Travel Channel Australia, Austria, Belgium, Canada, Denmark, Germany, Israel, Japan, Malaysia,

Netherlands, New Zealand, Poland, Portugal, Russia, Singapore, South Africa, Sweden,

Switzerland, Turkey, UAE, US, UK

**TV5MONDE** All markets exc. China

**Universal TV** Argentina, Australia, Brazil, Colombia, Germany, Mexico, South Africa, UK Viceland Australia, Canada, France, Germany, Italy, New Zealand, Spain, UK, USA

None of these

**CHANNELS** WATCHED **IN LAST YEAR\*\*** 

**INTERNATIONAL TV** In the last 12 months, which of these international television channels have you watched? This could be on a TV, a PC/laptop, a mobile, a tablet or any other device, and includes watching them in your own home, office, while traveling or in any other location

NOTE: Respondents answer this question about all channels they have heard of

**FREQUENCY OF WATCHING** INTERNATIONAL TV **CHANNELS\*\*** 

How frequently do you typically watch these channels? This could be on any device, and in any location.

- Every day / most days
- 4-5 times a week
- 2-3 times a week
- Once a week
- 2-3 times a month
- Once a month
- Less often

NOTE: Respondents answer this question about all channels they have watched in the last 12 months

FREQUENCY **CHANNELS\*\*** 

How frequently do you typically watch these channels? INTERNATIONAL TV This could be on any device, and in any location.

- Every day / most days
- 4-5 times a week
- 2-3 times a week
- Once a week
- 2-3 times a month
- Once a month
- Less often

NOTE: Respondents answer this question about all channels they have watched in the last 12 months

**DEVICES USED** TO WATCH CHANNELS\*\*

Which devices have you used to watch these channels in the last 30 days?

- TV
- Mobile Phone
- PC / Laptop

- **Tablet**
- Other

**NOTE**: Respondents answer this question about all channels they watch on a monthly basis

### **International TV Channel Dayparts**

**CHANNEL DAYPARTS\*\*** 

**INTERNATIONAL TV** This question is exclusive to clients who have subscribed to the TV Channel Reach & Frequency module. Between which times of the day do you typically watch each of these channels?

- Any Day
- Weekdays
- Weekends

- 6am 9am
- 9am 12pm
- 12pm 2pm
- 2pm 5pm
- 5pm 7pm

- 7pm 10pm
- 10pm 12am
- 12am 2am
- 2am 6am
- Don't watch on weekdays

**NOTE**: Respondents answer this question about all channels they watch every day or 4-5 times a week

WEEKDAY INTERNATIONAL TV CHANNEL **DAYPARTS\*\*** 

This question is exclusive to clients who have subscribed to the TV Channel Reach & Frequency *module.* On weekdays (Monday to Friday), between which times of the day do you typically watch each of these channels?

- 6am 9am
- 9am 12pm
- 12pm 2pm
- 2pm 5pm
- 5pm 7pm

- 7pm 10pm
- 10pm 12am
- 12am 2am
- 2am 6am
- Don't watch on weekdays

**NOTE**: Respondents answer this question about all channels they watch every day or 4-5 times a week

**WEEKEND** INTERNATIONAL TV CHANNEL **DAYPARTS\*\*** 

This question is exclusive to clients who have subscribed to the TV Channel Reach & Frequency module. At the weekend (Saturday-Sunday), between which times of the day do you typically watch each of these channels?

- 6am 9am
- 9am 12pm
- 12pm 2pm
- 2pm 5pm
- 5pm 7pm

- 7pm 10pm
- 10pm 12am
- 12am 2am
- 2am 6am
- Don't watch at the weekend

NOTE: Respondents answer this question about all channels they watch every day or 4-5 times a week

## TV, Film and Video Services

TV, FILM AND VIDEO In the last month, which of these services have you used to watch/download TV shows, films or videos?

SERVICES:

On the last month, which of these services have you used to watch/download TV shows, films or videos?

ENGAGEMENT\*\*

Please think about any sort of TV, video or film content that you have watched, streamed, downloaded or accessed in any other way.

Argentina	<ul> <li>Amazon Prime</li> <li>Video</li> <li>Arnet Play</li> <li>Blim</li> <li>Claro Video</li> </ul>	<ul><li>Crackle</li><li>Google Play</li><li>iTunes</li><li>MUBI</li><li>NBA League Pass</li></ul>	<ul><li>Netflix</li><li>NFL Game Pass</li><li>Studio+</li><li>Vimeo</li></ul>
Australia	<ul> <li>7plus</li> <li>9Now</li> <li>ABC iview</li> <li>Amazon Prime Video</li> <li>Crackle</li> </ul>	<ul> <li>Foxtel Play</li> <li>Google Play</li> <li>iTunes</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> </ul>	<ul> <li>NFL Game Pass</li> <li>Quikflix</li> <li>SBS On Demand</li> <li>Stan.com.au</li> <li>Ten Play</li> <li>Vimeo</li> </ul>
Austria	<ul> <li>7tv.at</li> <li>Amazon Prime Video</li> <li>Dazn</li> <li>Flimmit</li> <li>Google Play</li> </ul>	<ul> <li>ITunes</li> <li>Maxdome</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> </ul>	<ul> <li>ORF TVthek</li> <li>Plus 4 Mediathek</li> <li>Rakuten TV</li> <li>Sky Online #</li> <li>Sky Ticket</li> <li>Vimeo</li> </ul>
Belgium	<ul> <li>Amazon Prime Video</li> <li>CanalPlay Infinity</li> <li>Google Play</li> <li>iTunes</li> <li>MUBI</li> </ul>	<ul> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass     Proximus TV Replay</li> <li>Rakuten TV</li> <li>RTL À L'Infini</li> </ul>	<ul> <li>Stievie / Stievie</li> <li>Free</li> <li>VRT NU</li> <li>Telenet Play</li> <li>Trace Play</li> <li>Videoland</li> <li>Vimeo</li> </ul>
Brazil	<ul> <li>Amazon Prime Video</li> <li>Claro Video</li> <li>Crackle</li> <li>Dazn</li> </ul>	<ul><li>Google Play</li><li>iTunes</li><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li></ul>	<ul> <li>NFL Game Pass</li> <li>Studio+</li> <li>Telecine Play</li> <li>Vimeo</li> </ul>
Canada	<ul> <li>Amazon Prime Video</li> <li>Club Illico</li> <li>Crackle</li> <li>Crave TV</li> </ul>	<ul><li>Dazn</li><li>Google Play</li><li>iTunes</li><li>MUBI</li><li>NBA League Pass</li></ul>	<ul><li>Netflix</li><li>NFL Game Pass</li><li>TOU.TV Extra</li><li>Vimeo</li></ul>

China	<ul><li>BesTV</li><li>China Mobile Migu</li><li>Google Play</li><li>iQiyi</li><li>iTunes</li></ul>	<ul><li>LeTV</li><li>MangoTV</li><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li></ul>	<ul> <li>NFL Game Pass</li> <li>PPTV</li> <li>Sohu</li> <li>T Mall Box Office</li> <li>Tencent Hollywood</li> <li>VIP</li> </ul>	
Colombia	<ul><li>Amazon Prime Instant Video</li><li>Blim</li><li>Crackle</li></ul>	<ul><li>ETB</li><li>Google Play</li><li>iTunes</li><li>Movistar Play</li></ul>	<ul> <li>MUBI</li> <li>NBA League Pass</li> <li>Vimeo</li> <li>Netflix</li> <li>NFL Game Pass</li> </ul>	
Denmark	<ul> <li>Amazon Prime Instant Video</li> <li>Blockbuster</li> <li>Boxer Play</li> <li>C More</li> <li>DK4.tv</li> <li>Dplay</li> <li>Filmcentralen</li> </ul>	<ul> <li>Google Play</li> <li>HBO Nordic on Demand</li> <li>iTunes</li> <li>MinBio</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> </ul>	<ul> <li>NFL Game Pass</li> <li>NUTV</li> <li>SF Anytime</li> <li>TV2Play</li> <li>TV3Play</li> <li>TV4Play</li> <li>Viaplay</li> <li>Vimeo</li> </ul>	
Egypt	<ul> <li>Amazon Prime Video</li> <li>Google Play</li> <li>iFlix</li> <li>iTunes</li> </ul>	<ul><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li><li>NFL Game Pass</li><li>Nile TV</li></ul>	<ul><li>ONTV</li><li>Shahid.net</li><li>Vimeo</li><li>Viu</li></ul>	
France	<ul> <li>6play</li> <li>Amazon Prime         Video</li> <li>Arte VOD</li> <li>BFMTV</li> <li>CanalPlay Infinity</li> <li>Canal+ à la         demande</li> </ul>	<ul> <li>Francetv Pluzz</li> <li>Google Play</li> <li>iTunes</li> <li>Molotov</li> <li>MUBI</li> <li>MyTF1</li> <li>NBA League Pass</li> <li>Netflix</li> </ul>	<ul> <li>NFL Game Pass</li> <li>OCS Go</li> <li>Orange VOD</li> <li>Rakuten TV</li> <li>Studio+</li> <li>Trace Play</li> <li>Vimeo</li> <li>Zive</li> </ul>	
Germany	<ul> <li>Amazon Prime Video</li> <li>ARD Mediathek</li> <li>Chili TV</li> <li>Clipfish</li> <li>Dazn</li> <li>Google Play</li> </ul>	<ul> <li>iTunes</li> <li>Maxdome</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> <li>Rakuten TV</li> </ul>	<ul> <li>Realeyz</li> <li>RTL TV Now</li> <li>Sky Online</li> <li>Sky Ticket</li> <li>Vimeo</li> <li>Watchever</li> <li>Zatto.com</li> </ul>	nek
Hong Kong	<ul><li>Amazon Prime Video</li><li>Google Play</li><li>HKTV</li></ul>	<ul><li>iTunes</li><li>MUBI</li><li>MangoTV</li><li>myTV Super</li></ul>	<ul> <li>NBA League Pass</li> <li>Viu</li> <li>Netflix</li> <li>NFL Game Pass</li> <li>Vimeo</li> </ul>	

India Indonesia	<ul> <li>Amazon Prime         Video</li> <li>Google Play</li> <li>HOOQ</li> <li>Hotstar</li> <li>Amazon Prime         Video</li> <li>CatchPlay</li> </ul>	<ul> <li>iTunes</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> <li>iFlix</li> <li>iTunes</li> <li>MNC Play Media</li> </ul>	<ul> <li>Sony Liv</li> <li>Vimeo</li> <li>Viu</li> <li>VOOT</li> <li>NBA League Pass</li> <li>Viu</li> <li>Netflix</li> <li>NFL Game Pass</li> </ul>	1
	<ul><li>Google Play</li><li>HOOQ</li></ul>	<ul><li>MUBI</li><li>MyFirstMedia</li></ul>	<ul><li>Tribe</li><li>Vimeo</li></ul>	
Ireland	<ul> <li>Virgin Media Playe</li> <li>Amazon Prime         Video</li> <li>BBC iPlayer</li> <li>DisneyLife</li> </ul>	<ul><li>Filmbox</li><li>Google Play</li><li>iTunes</li><li>ITV Hub</li><li>MUBI</li></ul>		y Go neo
Israel	<ul><li>Amazon Prime Video</li><li>Google Play</li></ul>	<ul><li>HOT</li><li>iTunes</li><li>MUBI</li></ul>	3	ahid.net neo s
Italy	<ul> <li>Amazon Prime Video</li> <li>Chili TV</li> <li>Dazn</li> <li>Dplay</li> <li>Google Play</li> </ul>	<ul> <li>Infinity</li> <li>iTunes</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> </ul>		ewster
Japan	<ul><li>AbemaTV</li><li>AcTVila</li><li>Amazon Prime Video</li><li>Dazn</li></ul>	<ul><li>Dtv</li><li>Google Play</li><li>Hulu</li><li>Love TV Show Sites</li><li>iTunes</li></ul>	<ul><li>NBA League Pass</li><li>Netflix</li></ul>	neo
Malaysia	<ul> <li>Amazon Prime</li> <li>Video</li> <li>Astro on the go</li> <li>Google Play</li> </ul>	<ul><li>iFlix</li><li>iTunes</li><li>MUBI</li><li>NBA League Pass</li></ul>	<ul><li>Netflix</li><li>NFL Game Pass</li><li>Vimeo</li><li>Viu</li></ul>	
Mexico	<ul> <li>Amazon Prime</li> <li>Video</li> <li>Blim</li> <li>Claro Video</li> <li>Crackle</li> </ul>	<ul><li>Google Play</li><li>iTunes</li><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li></ul>	<ul><li>NFL Game Pass</li><li>Studio+</li><li>Vimeo</li><li>Vudu</li></ul>	

Netherlands	<ul> <li>Amazon Prime         Video</li> <li>Film1 VoD service</li> <li>Google Play</li> <li>iTunes</li> </ul>	<ul><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li><li>NFL Game Pass</li><li>NPO Start</li></ul>	<ul><li>Rakuten TV</li><li>RTL XL</li><li>Videoland</li><li>Vimeo</li></ul>	
New Zealand	<ul> <li>Amazon Prime</li> <li>Video</li> <li>Choice TV</li> <li>Google Play</li> <li>iTunes</li> </ul>	<ul><li>Lightbox</li><li>MUBI</li><li>NBA League Pass</li><li>Neon</li><li>Netflix</li></ul>	<ul><li>NFL Game Pass</li><li>Quikflix</li><li>TVNZ</li><li>Vimeo</li></ul>	
Philippines	<ul> <li>Amazon Prime</li> <li>Video</li> <li>Google Play</li> <li>HOOQ</li> <li>iFlix</li> </ul>	<ul><li>iTunes</li><li>iWantTV</li><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li></ul>	<ul><li>NFL Game Pass</li><li>Tribe</li><li>Vimeo</li><li>Viu</li></ul>	
Poland	<ul> <li>Amazon Prime Video</li> <li>Chili TV</li> <li>Filmbox</li> <li>Google Play</li> <li>Ipla</li> </ul>	<ul> <li>iTunes</li> <li>MUBI</li> <li>Multimedia VOD</li> <li>NC+ VoD+ / Seriale + SVOD</li> </ul>	<ul><li>NBA League Pass</li><li>Netflix</li><li>NFL Game Pass</li><li>Player.pl</li><li>PlayPuls</li></ul>	<ul><li>ShowMax</li><li>TVN Player</li><li>TVP VOD</li><li>Vimeo</li><li>VOD.pl</li></ul>
Portugal	<ul><li>Amazon Prime</li><li>Video</li><li>Google Play</li><li>iTunes</li></ul>	<ul><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li><li>NFL Game Pass</li></ul>	<ul><li>Rakuten TV</li><li>TVI Player</li><li>Vimeo</li></ul>	
Romania	<ul><li>Antenaplay</li><li>Digi Online</li><li>Google Play</li></ul>	<ul><li>iTunes</li><li>NBA League Pass</li><li>Netflix</li></ul>	<ul><li>Orange TV GO</li><li>Telekom TV</li><li>Trilulilu</li></ul>	<ul><li>Vimeo</li><li>Voyo</li></ul>
Russia	<ul> <li>Amazon Prime</li> <li>Video</li> <li>Amediateka</li> <li>Filmbox</li> <li>Google Play</li> </ul>	<ul><li>iTunes</li><li>lvi.ru</li><li>Kino1TV</li><li>Megogo.net</li><li>MUBI</li></ul>	<ul> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> <li>Now.ru</li> <li>Okko</li> </ul>	<ul><li>TV1000Play</li><li>Tvigle.ru</li><li>Vimeo</li><li>VK</li><li>Zoomby.ru</li></ul>
Saudi Arabia	<ul> <li>Amazon Prime</li> <li>Video</li> <li>belN Connect</li> <li>Google Play</li> <li>Icflix</li> </ul>	<ul><li>iFlix</li><li>iTunes</li><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li></ul>	<ul><li>NFL Game Pass</li><li>Shahid.net</li><li>StarzPlay</li><li>Vimeo</li><li>Viu</li></ul>	
Singapore	<ul><li>Amazon Prime</li><li>Video</li><li>CatchPlay</li><li>Google Play</li></ul>	<ul><li>HOOQ</li><li>iTunes</li><li>MUBI</li><li>NBA League Pass</li></ul>	<ul><li>Netflix</li><li>NFL Game Pass</li><li>Singtel TV Go</li><li>Starhub Go</li></ul>	<ul><li>Toggle</li><li>Vimeo</li><li>Viu</li></ul>

South Africa	<ul><li>Amazon Prime Video</li><li>Google Play</li><li>iTunes</li></ul>	<ul><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li><li>NFL Game Pass</li></ul>	<ul><li>ShowMax</li><li>Vimeo</li></ul>
South Korea	<ul> <li>Amazon Prime Video</li> <li>EveryOn TV</li> <li>Google Play</li> <li>iTunes</li> </ul>	<ul> <li>Love TV Show Sites</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> </ul>	<ul> <li>Olleh TV</li> <li>POOQ</li> <li>Tving</li> <li>U+</li> <li>Vimeo</li> </ul>
Spain	<ul> <li>Amazon Prime Video</li> <li>AtresPlayer</li> <li>Dazn</li> <li>Dplay</li> <li>Google Play</li> <li>iTunes</li> </ul>	<ul> <li>MiTele</li> <li>Movistar+</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> <li>Ono TV Videoclub</li> </ul>	<ul> <li>Rakuten TV</li> <li>RTVE a la carta</li> <li>TotalChannel</li> <li>Videoclub Orange TV</li> <li>Vimeo</li> <li>Zatto.com</li> </ul>
Sweden	<ul> <li>Amazon Prime Video</li> <li>Boxer Play</li> <li>C More</li> <li>Dplay</li> </ul>	<ul><li>Google Play</li><li>iTunes</li><li>HBO Nordic</li><li>On Demand</li><li>MUBI</li></ul>	<ul> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> <li>SF Anytime</li> <li>SVT Play</li> <li>TV3 Play</li> <li>TV4 Play</li> <li>Viaplay</li> <li>Vimeo</li> </ul>
Switzerland	<ul> <li>Amazon Prime</li> <li>Video</li> <li>Dazn</li> <li>Google Play</li> <li>iTunes</li> </ul>	<ul><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li><li>NFL Game Pass</li><li>Play SRF</li></ul>	<ul> <li>Rakuten TV</li> <li>Teleboy.ch</li> <li>Vimeo</li> <li>Wilmaa.com</li> <li>Zattoo.com</li> </ul>
Taiwan	<ul> <li>Amazon Prime Video</li> <li>CatchPlay</li> <li>CHOCOTV</li> <li>FriDay.tw Video</li> <li>Gamer.com.tw</li> <li>Google Play</li> </ul>	<ul> <li>iQiyi</li> <li>iTunes</li> <li>KKTV</li> <li>LeTV</li> <li>LiTV</li> <li>Line.me TV</li> <li>Love TV Show Sites</li> </ul>	<ul> <li>MangoTV</li> <li>MUBI</li> <li>Wimeo</li> <li>myVideo.net</li> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> <li>Sohu</li> </ul>
Thailand	<ul><li>Amazon Prime</li><li>Video</li><li>cH7HD</li><li>Google Play</li></ul>	<ul><li>HOOQ</li><li>iFlix</li><li>iTunes</li><li>Line.me TV</li></ul>	<ul> <li>MUBI</li> <li>NBA League Pass</li> <li>Viu</li> <li>Netflix</li> <li>NFL Game Pass</li> </ul>
Turkey	<ul><li>Amazon Prime Video</li><li>BluTV</li><li>Filmbox</li><li>Google Play</li></ul>	<ul><li>iTunes</li><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li><li>NFL Game Pass</li></ul>	<ul> <li>Puhu TV</li> <li>Tivibu</li> <li>TRT TV</li> <li>Turkcell</li> <li>Vimeo</li> </ul>

UAE	<ul> <li>Amazon Prime Video</li> <li>belN Connect</li> <li>Filmbox</li> <li>Google Play</li> <li>icflix</li> </ul>	<ul> <li>iTunes</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> <li>Shahid.net</li> </ul>	<ul><li>StarzPlay</li><li>Vimeo</li><li>Viu</li></ul>
United Kingdom	<ul> <li>All 4</li> <li>Amazon Prime Video</li> <li>BBC iPlayer</li> <li>Chili TV</li> <li>Demand 5</li> </ul>	<ul><li>Disney Life</li><li>Google Play</li><li>iTunes</li><li>ITV Hub</li><li>MUBI</li><li>My5</li></ul>	<ul> <li>NBA League Pass</li> <li>Netflix</li> <li>NFL Game Pass</li> <li>Now TV</li> <li>Rakuten TV</li> <li>Sky Go</li> <li>TV Catchup</li> <li>Vimeo</li> <li>Zatto.com</li> </ul>
USA	<ul> <li>Amazon Prime Video</li> <li>CBS All Access</li> <li>Crackle</li> <li>Dazn</li> <li>Filmbox</li> <li>Google Play</li> </ul>	<ul> <li>HBO Go</li> <li>HBO Now</li> <li>Hulu</li> <li>iTunes</li> <li>MUBI</li> <li>NBA League Pass</li> <li>Netflix</li> </ul>	<ul> <li>NFL Game Pass</li> <li>Vudu</li> <li>PlayStation Vue</li> <li>WWE</li> <li>Showtime</li> <li>Sling TV</li> <li>StarzPlay</li> <li>Trace Play</li> <li>Vimeo</li> </ul>
Vietnam	<ul><li>Amazon Prime Video</li><li>Google Play</li><li>iFlix</li></ul>	<ul><li>iTunes</li><li>MUBI</li><li>NBA League Pass</li><li>Netflix</li></ul>	<ul><li>NFL Game Pass</li><li>Vimeo</li><li>Viu</li></ul>

TV, FILM AND VIDEO For each of these services, could you tell us which SERVICES:

ACCOUNT type of account you use?

TYPE\*\*

USAGE\*\*

- I use a free, trial or ad-supported account
- I use a premium, unlimited or paid-for account
- Amazon Prime Video All Countries except China
- HBO Go Select Markets Only
- HBO Now USA Only
- Hulu Japan and USA Only
- Netflix

TV, FILM AND VIDEO For each of these services, could you tell us how SERVICES:

ACCOUNT

many people use / share your account?

- I am the only person who uses my account
- 1 other person uses my account
- 2 other people use my account
- 3+ other people use my account

- Amazon Prime Video All Countries except China
- HBO Go Select Markets Only
- HBO Now USA Only
- Hulu Japan and USA Only
- Netflix

TV, FILM AND VIDEO Which devices have you used to watch these services in SERVICES: DEVICES the last 30 days?

TO WATCH TV SERVICES\*\*

- T\
- Mobile Phone
- PC / Laptop
- Tablet
- Other

- Amazon Prime Video All Countries except China
- HBO Go Select Markets Only
- HBO Now USA Only
- Hulu Japan and USA Only
- Netflix

### PAY TV SUBSCRIPTIONS

Do you pay for a subscription TV service (e.g. cable, satellite TV or IPTV)? By this we mean a service which gives you access to broadcast television channels that are not available on free-to-air TV and which you would not be able to see without paying for them.

- Yes
- No

### Second-Screening

SECOND-SCREEN DEVICES\*\*

Thinking about when you've watched TV recently, which of the following devices have you also used at the same time?

- Desktop PC
- e-Reader
- Laptop PC
- Mobile phone
- Tablet device
- None of the above

# SECOND-SCREEN ACTIVITIES\*\*

When watching TV, which of these things do you often do on another device at the same time?

- Chat to / message friends
- Interact with the online content of the TV show
- Play games
- Read my emails
- Read the news
- Search for information related to what I'm watching
- Search for products to buy
- Share my opinion of a TV show
- Use social networks
- None of the above

### **News Services**

NEWS SERVICES: AWARENESS\*\* Which of these news services have you heard of?

BBC News
All markets
Bleacher Report
Bloomberg
Business Insider
Buzzfeed
CNBC
CNN
All markets
All markets
All markets
All markets
All markets

CNN Arabic
 Egypt, Saudi Arabia, UAE only

CNN Espanol Argentina, Brazil, Colombia, Mexico, Spain,

**USA** only

Deutsche Welle Germany, Hong Kong, India, Indonesia,

Malaysia, Mexico, Poland, Romania, Russia,

Singapore, South Africa, South Korea,

Taiwan, UK, USA, Vietnam only

All markets Discovery **Economist** All markets **ESPN** All markets All markets Euronews All markets Eurosport **Financial Times** All markets Forbes All markets France 24 All markets All markets Guardian All markets **Huffington Post** International Business Times All markets

Konbini
 All markets exc. China

MailOnline
 MSNBC
 National Geographic
 NBC News
 Newsweek
 Quartz
 All markets
 All markets
 All markets
 All markets
 All markets

Sky News
 Austria, Belgium, France, Germany,

Indonesia, Hong Kong, Ireland, Italy, Malaysia, Netherlands, Poland, Portugal, Romania, Singapore, South Africa, Spain,

Switzerland, Turkey, UK only

TIME.com All markets
 The New York Times All markets
 The Telegraph UK Only
 The Times UK Only
 Vice All markets
 Wall Street Journal All markets
 Washington Post All markets

None of these

### NEWS SERVICES: ENGAGEMENT\*\*

When using the internet in the last 30 days, have you seen an online article, video or news story from any of the following services? *This could be on any website or app, on social media, or anywhere else on the internet. Please select all that apply.* 

**NOTE**: This question is asked in relation to all services that the respondent has heard of.

# NEWS SERVICES: PLACES VIEWED\*\*

For these services, could you tell us where you have seen one of their videos, articles or stories online during the last 30 days?

- On their website or app
- On social media
- On a news app (e.g. Flipboard / Apple News)
- Somewhere else on the internet

**NOTE**: This question is asked for all services that respondents have seen stories / videos from in the last 30 days.

# NEWS SERVICES: PERCEPTIONS\*\*

Please could you select the qualities that you would associate with each of these news brands?

- Gives expert opinion/analysis
- Is trustworthy and accurate
- Is relevant to me
- None of these
- Haven't heard of

**NOTE:** This question is asked for all services that respondents have heard of BBC News

Bleacher Report

Bloomberg

Business Insider

Buzzfeed

CNBC

All markets exc. China

CNN Arabic Egypt, Saudi Arabia, UAE only

CNN

CNN Espanol Argentina, Brazil, Colombia, Mexico, Spain,

**USA** only

Deutsche Welle Germany, Hong Kong, India, Indonesia,

Malaysia, Mexico, Poland, Romania, Russia,

Singapore, South Africa, South Korea,

Taiwan, UK, USA, Vietnam

All markets exc. China

All markets exc. China **Economist** All markets exc. China Euronews All markets exc. China France 24 All markets exc. China Guardian **Huffington Post** All markets exc. China All markets exc. China Konbini MailOnline All markets exc. China **MSNBC** All markets exc. China **NBC News** All markets exc. China Newsweek All markets exc. China All markets exc. China Quartz All markets exc. China Reuters

Sky News Austria, Belgium, France, Germany,

Indonesia, Hong Kong, Ireland, Italy,
Malaysia, Netherlands, Poland, Portugal,
Romania, Singapore, South Africa, Spain,

Switzerland, Turkey, UK only

The New York Times
 All markets exc. China

The Telegraph UK onlyThe Times UK only

Vice All markets exc. China
 Wall Street Journal All markets exc. China

NOTE: News services are not currently asked about in GWI's mobile-only survey markets (Ghana, Kenya, Morocco, Nigeria)

### Music

### MUSIC ATTITUDES\*\*

We'd like to ask you about how you engage with music. For each of these sets of statements, please select the point on the scale that best describes you - are you at one end of the scale or somewhere in the middle?

- I typically prefer to control the music I listen to

  (e.g. by making playlists or choosing albums I like)
- I typically prefer to let music play in the background
  (e.g. by listening to the radio or playlists made by other people)
- I'm usually one of the first people to discover new music artists
- I usually start liking music artists later, after they have had lots more exposure
- I am passionate about a really wide range of music artists
- I am passionate about a small number of music artists
- For the music artists I'm passionate about, I prefer listening to a wide range of their songs
- For the music artists I'm passionate about, I prefer listening to a small selection of their songs
- I mainly listen to music artists that are less well-known / popular
- I mainly listen to music artists that are well-known / popular
- I enjoy the process of looking for new music artists / songs
- I am not very interested in making an effort to look for new music artists / songs
- I typically hear about new music from lots of different sources
- I typically hear about new music from the same few sources
- I prefer to access music via online services, without owning the songs themselves
- I prefer to own the songs I listen to

  (e.g. by purchasing albums or paying for downloads)
- I regularly attend live music concerts / events
- I never attend live music concerts / events

# MUSIC SERVICES: ENGAGEMENT\*\*

In the last month, which of these services have you used to listen to/download music, radio or audiobook content?

Please think about any sort of music, radio or audiobook content that you have listened to, streamed, downloaded or accessed in any other way.

Amazon Music Unlimited Austria, Belgium, Colombia, Germany, Netherlands,

Poland, Portugal, Sweden, UK, USA

Amazon Prime Music Austria, Canada, France, Germany, India, Italy, Japan,

Spain, Switzerland, UK, USA

• Anghami Egypt, Israel, Saudi Arabia, UAE

Apple Music All markets
 Audible All markets
 Deezer All markets
 Google Play Music All markets

• iTunes All markets

• JOOX Hong Kong, Indonesia, Malaysia, South Africa, Thailand

• Juke Music Austria

Kugou China, Hong Kong, TaiwanKuwo China, Hong Kong, Taiwan

Music Pocket Egypt
 Musify All markets
 Nile FM Egypt
 Nogoum FM Egypt
 Pandora USA

QQ Music China, Hong Kong, Taiwan

Shiri IsraelSoundCloud All marketsSpotify All markets

Tidal Argentina, Australia, Austria, Belgium, Brazil, Canada,
 Colombia, Denmark, France, Germany, Hong Kong,

Ireland, Israel, Italy, Malaysia, Mexico, Netherlands, New Zealand, Poland, Portugal, Romania, Singapore, South Africa, Spain, Sweden, Switzerland, Thailand,

Turkey, United Kingdom, USA

Xiami ChinaYouSee Musik Denmark

YouTube Music
 Australia, Mexico, New Zealand, South Korea and USA

only

• None of these

# MUSIC SERVICES: ACCOUNT TYPE\*\*

For each of these services, could you tell us which type of account you use?

- I use a free, trial or ad-supported account
- I use a premium, unlimited or paid-for account
- Amazon Music Unlimited Select Markets Only
- Amazon Prime Music Select Markets Only
- Apple Music
- Deezer
- Google Play Music
- SoundCloud
- Spotify
- Pandora USA Only
- Tidal Select Markets Only

# MUSIC SERVICES: ACCOUNT USAGE\*\*

For each of these services, could you tell us how many people use / share your account?

- I am the only person who uses my account
- 1 other person uses my account
- 2 other people use my account
- 3+ other people use my account

- Amazon Music Unlimited Select Markets Only
- Amazon Prime Music Select Markets Only
- Apple Music
- Deezer
- Google Play Music
- SoundCloud
- Spotify
- Pandora USA Only
- Tidal Select Markets Only

### MUSIC GENRES\*\*

Thinking about music, which of the following genres do you enjoy listening to?

- '60s Music
- '70s Music
- '80s Music
- '90s Music
- '00s Music
- Acoustic
- African Language South Africa only
- Afrikaans South Africa only
- Afro-House South Africa only
- Afro-Soul South Africa only
- Alternative Rock
- Ambient
- Bhangra / Bollywood
- Big Band / Swing
- Blues
- Chanson Française France only
- Classic Rock
- Classic Soul
- Classical & Opera
- Contemporary Christian
- Country
- Dance
- Death Metal
- Disco
- Drum 'N' Bass
- Dubstep
- Easy-Listening
- EDM

(Electronic Dance Music)

- Electro Pop
- Electronic / Techno
- Emo Rock
- Folk
- Funk
- Gospel
- Gothic

- Gqom South Africa only
- Grunge
- Hard Rock
- Heavy Metal
- Hip-Hop
- Holiday / Christmas
- House
- Indie Pop
- Indie Rock
- Jazz
- Kawaito South Africa only
- Latin
- Local / Vernacular Hip-Hop / Rap South Africa only
- Maskandi South Africa only
- Motown
- Oldies / Rock & Roll
- Pop / Top 40
- Punk
- Rap
- Rap Français France only
- Reggae / Ska
- Reggaeton
- R'n'B
- Rock
- Salsa
- Singer Songwriter
- Soft Rock
- Sou
- Soundtracks / Original Scores
- Techno
- Trance
- Variété Française France only
- World
- None of these



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